mark blackburn 640 Oscar St Mare Island CA 94592

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I get superb internet service at a great price through a CLEC named Sonic.

Comcast and AT&T are the only other choices. Comcast is the 2nd most-hated corporation in America (after Monsanto (now Bayer)). They earned this through horrible customer service and lots of renewal shenanigans and contract scamming. AT&T provides terrible customer service as well. They were completely unable to diagnose problems when I lived briefly where Sonic was unavailable.

Competition is a good thing. Please don't victimize us by institutionalizing monopoly from big corporations with no customer service vision!

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mark blackburn